

PARTICULARS OF ORGANIZATION, FUNCTIONS AND DUTIES

[Section 4(1) (b) (i)]

Aims and objectives of the public authority.

GSIDC has been floated by the Government of Goa as a Special Purpose Vehicle (SPV) for speedy implementation of all the Infrastructural projects envisaged by the Government like Roads, Bridges, Fly-overs, Traffic Management, Bus Stands, Water Supply Augmentation, Hospitals, Tourism related projects, etc., all over the State on the similar lines of similar Corporations in other States (viz. MSRDC in Maharashtra). This would help in development of infrastructural facilities all over the State of Goa. This Corporation would act as a coordinating agency for implementing all the projects.

The main objects of the Company are to construct, erect, build, re-model, repair, execute, develop, improve, administer, manage, control, maintain, demolish, grades, curve, pave, macadamize, cement, highways, airports, express routes, roads, paths, streets, bridges, sideways, tunnels, railroads, alleys, courts, pavements, dams, township schemes, docks, shipyards, seaware, canal, wells, ports, reservoirs, embankments, irrigations, reclamations, improvements, domestic and sanitary water treatment plants, entertainment complexes and / or parks, information technology parks, convention centres, seminar centres, exhibition complexes, infrastructural items, modes of transports or any other structural or architectural work and also to undertake other similar constructions, levelling or paving work, irrespective whether these works are presently carried out by any Government agencies including PWD or not, under the BOOT and or BOT or BOLT scheme in a manner which will facilitate to undertake the above-mentioned work.

The objects incidental or ancillary to the attainment of the main objects and the other objects of the Company are set out in the Memorandum of the Company.

Mission / Vision Statement of the Public Authority.

MISSION: GSIDC has embarked on a mission to serve the need of public by commissioning Infrastructure projects merging with the ambiance of Goan Architecture and being eco-friendly.

VISION: To achieve hallmark in the rapid qualitative design and construction of Infrastructures mainly in Roads, Bridges and Building Sectors.

Brief history and background of establishment of the Public Authority.

Goa State Infrastructure Development Corporation Limited (GSIDC) is a wholly owned Government Company of the Government of Goa registered under the Indian Companies Act, 1956 with the Registrar of Companies, Panaji – Goa. The Registrar of Companies has allotted Certificate of Incorporation No.U75112GA2001C002954 (CIN) dated 20/02/2001. The authorized Share Capital of the Company is presently Rs.500.00 lakh. The present subscribed and paid up capital of the Company is Rs.310.00 lakh. The Government of Goa makes a provision in the State Budget towards Share Capital / contribution for the Company to meet its Funds requirements.

Main Activities / Functions of the Public Authority.

GSIDC is a pioneer in the facilitation of infrastructure for the State of Goa; its activities revolve around infrastructure.

GSIDC is like a node wherein the Client Departments of the government approach with proposals for their infrastructural requirements. The activities commence with the appointment of Consultants of the proposed project through competitive bidding. Once the Consultant comes up with a preliminary concept of the proposed project, GSIDC invites the representative of the Client Department for the presentation. Here the concept is frozen on the approval and satisfaction of the Client Department.

The Consultant assists the Client Departments to submit proposals to the various Statutory Bodies for the mandatory approvals. GSIDC acts like a catalyst in speeding up the process of taking clearances and approvals of these statutory bodies. GSIDC ensures that the guidelines and norms laid down by these Statutory Bodies are adhered.

Once the drawings, technicalities and prototypes are finalized by the Consultant, GSIDC does a cross verification of the estimates of these projects. Again, once the estimates are finalized GSIDC invites Work Execution Agencies or Contractors through the Competitive Tendering Process by publishing a Notice Inviting Tender in Local/National

Dailies. Negotiations are carried out with the successful Bidder and the work order is issued. Further, GSIDC ensures that the progress of the project takes place as per the time schedule, crosschecks or verifies the Quality Assurance of the project. All these are done in concurrence with the Consultant of the project. Further, GSIDC verifies the payment for the work progress and completion of the project and the payments are released.

List of services being provided by the Public Authority with a brief write-up on them.

We are not Service Providers. However, we facilitate the implementation, installation and commissioning of Infrastructural Projects envisaged by the Government and Government Departments on fast track.

Citizen's interaction – Expectation of the Public Authority from the public for enhancing its effectiveness and efficiency.

We do not have a citizen's interaction practice with our Organization. However, whenever a proposal of a Project comes up from the Client Department, initially before getting into in depth analysis of the project a Project Presentation is done to the Client Department and all their comments, suggestions and advices are taken into account. The process of commissioning of Infrastructure Projects involves huge amount of resources, skills and time. And GSIDC proudly declares it possesses the requisite talent and experience. These projects are basically envisioned to support the amenities required for civilization and society of which infrastructure forms the foundation. Since ours is a SPV (Special Purpose Vehicle) for the speedy implementation of the Infrastructural Projects. There may be some instances, which may cause temporary hindrance or hardships to the daily routine activities of the immediate surroundings, people residing around the vicinity and disturbance in terms of noise pollution etc. But if these observations of the public are represented or conveyed to us through appropriate channels then it will help us to take preventive steps and precautions in an effective manner and help us to tread on the mission and vision which we are committed.

Postal address of the main office, attached / subordinate office / field units etc.

Postal address of the main office is as mentioned below:

Goa State Infrastructure Development Corporation Limited
7th & 8th Floor, EDC House,
Dr. Atmaram Borkar Road,
Panaji – Goa 403 001.

Working hours both for office and public.

The citizens may obtain information from GSIDC during the office hours between 9.30 a.m. to 5.45 p.m. on all working days i.e. from Monday to Friday (excluding public holidays, Saturdays and Sundays with lunch break from 1.15 p.m. to 2.00 p.m.). However, if an applicant wishes to peruse the information / records of GSIDC, he would be given a date and time which would be mutually agreed upon and necessary facilities would be made available to him.

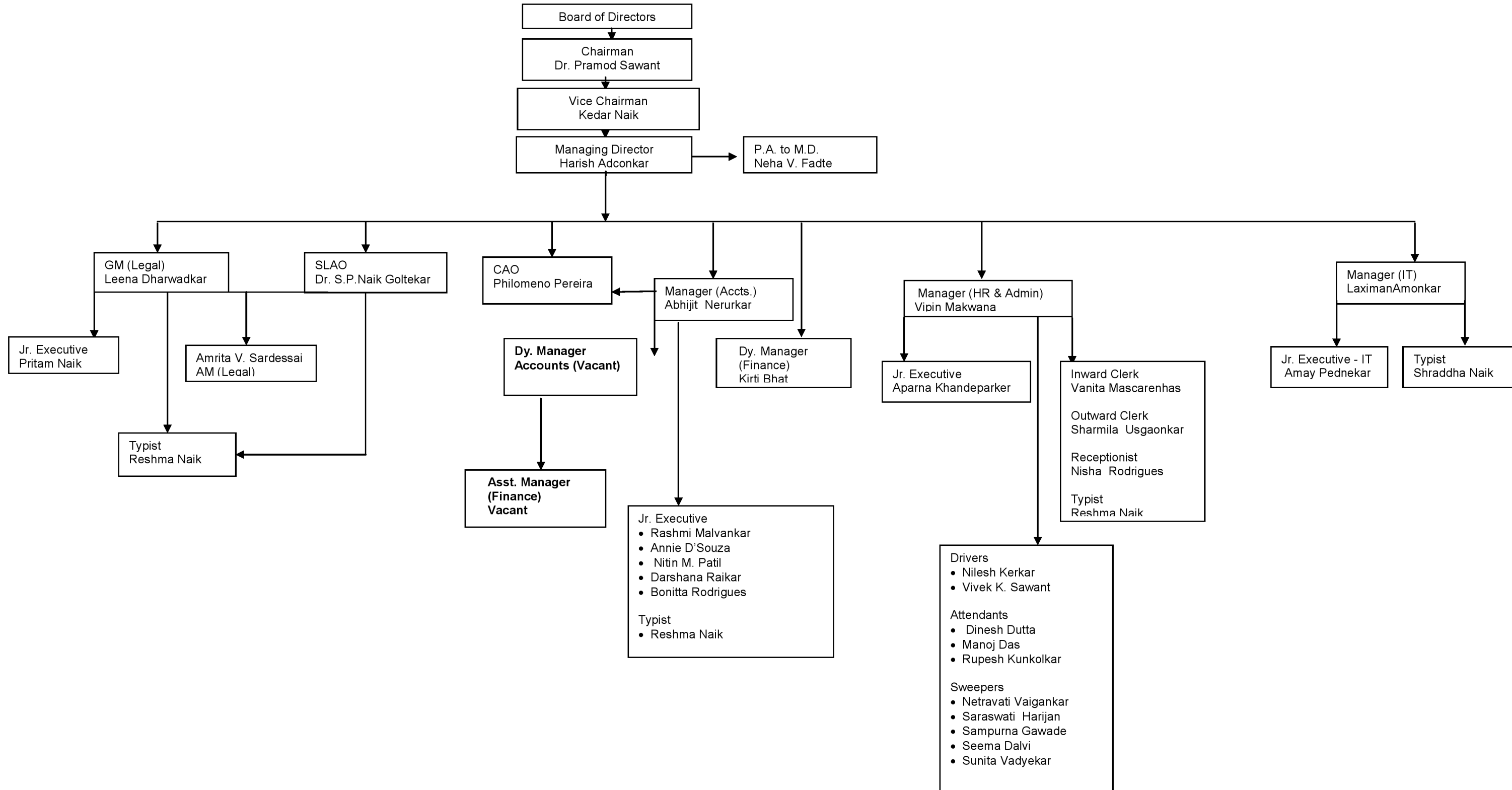
Grievance Redressal mechanism.

We do not have Grievance Redressal Mechanism as the projects are technically evaluated by our technical experts, which are put forth by professional Consultants. And all the necessary approvals from various statutory bodies are taken before the onset of any project to ensure that projects don't become a hindrance for the citizens and the environment of the State. However, in case of unforeseen circumstances such issues are taken with alacrity by our responsible team of Officers and Engineers and solutions are provided. In order to address the grievances of public, a Public Grievances Cell is constituted by GSIDC as under:

- 1) Shri. Vipin Makwana - Public Grievance Officer
Manager (HR & Administration)
- 2) Shri. Abhijit Nerurkar - Subordinate Officer
Manager (Accounts)

Organisation Chart

The Organisation Chart of Administration is as follows:



The Organisation Chart of Engineering section is as follows:

